

**76<sup>th</sup> OREGON LEGISLATIVE ASSEMBLY – 2011 Regular Session  
BUDGET REPORT AND MEASURE SUMMARY**

**MEASURE: HB 5007-A**

**JOINT COMMITTEE ON WAYS AND MEANS**

**Carrier – House: Rep. Dembrow  
Carrier – Senate: Sen. Girod**

---

**Action:** Do Pass as Amended and as Printed A-Engrossed

**Vote:** 23 – 0 – 2

House – Yeas: Beyer, Buckley, Cowan, Garrard, Komp, Kotek, McLane, Nathanson, Nolan, Richardson, G. Smith, Thatcher, Whisnant  
– Nays:  
– Exc: Freeman

Senate – Yeas: Devlin, Edwards, Girod, Johnson, Monroe, Nelson, Thomsen, Verger, Whitsett, Winters  
– Nays:  
– Exc: Bates

**Prepared By:** Janet Savarro, Department of Administrative Services

**Reviewed By:** Matt Stayner, Legislative Fiscal Office

**Meeting Date:** May 6, 2011

---

**Agency**  
Board of Chiropractic Examiners

**Budget Page**  
H-4

**LFO Analysis Page**  
186

**Biennium**  
2011-13

## **Budget Summary\***

	2009-11	2011-13	2011-13	2011-13	Committee Change from	
	Legislatively Approved Budget (1)	Current Service Level	Governor's Budget	Committee Recommendation	2009-11 Leg Approved	
					\$ change	% change
Other Funds	1,243,565	1,320,530	1,303,051	1,258,006	+14,441	+1.2%

## **Position Summary**

Authorized Positions	5	5	5	5	0
Full-time Equivalent (FTE) Positions	4.50	4.50	4.50	4.50	0.00

(1) Includes adjustments through March 2011.

\* Excludes Capital Construction expenditures

## **Summary of Revenue Changes**

There are no revenue forecast changes, fee ratification, revenue source changes or other significant revenue actions in the Subcommittee's recommended budget.

## **Summary of Education Subcommittee Action**

The Subcommittee approved a budget of \$1,258,006 Other Funds and 4.50 full-time equivalent positions for 2011-13, which is a 1.2 percent increase from the 2009-11 legislatively approved spending level.

The Subcommittee approved statewide personal services reductions and the elimination of inflationary adjustments (Packages 086 and 087) that were included in the Governor's Budget.

The Subcommittee did not approve Package 101 Attorney General Costs of \$45,045 Other Funds.

The Subcommittee approved Package 102 Investigator 2 reclassification at a cost of \$11,267 Other Funds. This package allows the Board to correctly align the position's current duties of monitoring doctors under probation, ensuring compliance with statute and rules, and working with other investigative agencies.

## **Summary of Performance Measure Action**

See attached Legislatively Adopted 2011-13 Key Performance Measures form.

**DETAIL OF JOINT COMMITTEE ON WAYS AND MEANS ACTION**

**HB 5007-A**

**Board of Chiropractic Examiners  
Janet Savarro - 373-7607**

DESCRIPTION	GENERAL FUND	LOTTERY FUNDS	OTHER FUNDS		FEDERAL FUNDS		TOTAL ALL FUNDS	POS	FTE
			LIMITED	NONLIMITED	LIMITED	NONLIMITED			
2009-11 Legislatively Approved Budget at March 2011 *	\$0	\$0	\$1,243,565	\$0	\$0	\$0	\$1,243,565	5	4.50
2011-13 ORBITS printed Current Service Level (CSL)*	\$0	\$0	\$1,320,530	\$0	\$0	\$0	\$1,320,530	5	4.50
2011-13 Governor's Recommended Budget *	\$0	\$0	\$1,303,051	\$0	\$0	\$0	\$1,303,051	5	4.50
<u>SUBCOMMITTEE ADJUSTMENTS (from GRB)</u>									
Services & Supplies	0	0	(45,045)	0	0	0	(45,045)	0	0.00
<b>TOTAL ADJUSTMENTS</b>	<b>\$0</b>	<b>\$0</b>	<b>(\$45,045)</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>(\$45,045)</b>	<b>0</b>	<b>0.00</b>
<b>SUBCOMMITTEE RECOMMENDATION *</b>	<b>\$0</b>	<b>\$0</b>	<b>\$1,258,006</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$1,258,006</b>	<b>5</b>	<b>4.50</b>
% Change from 2009-11 Leg Approved Budget	0.0%	0.0%	1.2%	0.0%	0.0%	0.0%	1.2%	-10.0%	0.0%
% Change from 2011-13 Current Service Level	0.0%	0.0%	-4.7%	0.0%	0.0%	0.0%	-4.7%	0.0%	0.0%
% Change from 2011-13 Governor's Recommended Budget	0.0%	0.0%	-3.5%	0.0%	0.0%	0.0%	-3.5%	0.0%	0.0%

\* Excludes Capital Construction Expenditures

## Legislatively Adopted 2011-2013 Key Performance Measures

**Agency: CHIROPRACTIC EXAMINERS, BOARD of**

Mission: The mission of the Oregon Board of Chiropractic Examiners is to serve the public, regulate the practice of chiropractic, promote quality, and ensure competent ethical health care.

Legislatively Adopted KPMs	Customer Service Category	Agency Request	Most Current Result	Target 2012	Target 2013
1 - Average number of days to resolve a complaint.		Approved KPM	166.00	180.00	180.00
2 - Percent of sexual misconduct/boundary complaints resolved in 180 days		Approved KPM	50.00	50.00	50.00
3 - The Percentage of new complaints that are assessed, investigated, and presented to the board for an initial decision within a target number of days.		Approved KPM	95.00	80.00	80.00
4 - Percentage of chiropractic physicians meeting the annual continuing education requirements.		Approved KPM	97.00	95.00	95.00
5 - The Percentage of licenses issued within a target number of days once all application components (that are the responsibility of the applicant) have been received.		Approved KPM	97.00	90.00	90.00
6 - Customer Service - Percent of customers rating their satisfaction with the agency's customer service as "good" or "excellent": overall customer service, timeliness, accuracy, helpfulness, expertise, and availability of information.	Overall	Approved KPM	84.00	75.00	75.00
6 - Customer Service - Percent of customers rating their satisfaction with the agency's customer service as "good" or "excellent": overall customer service, timeliness, accuracy, helpfulness, expertise, and availability of information.	Accuracy	Approved KPM	83.00	75.00	75.00
6 - Customer Service - Percent of customers rating their satisfaction with the agency's customer service as "good" or "excellent": overall customer service, timeliness, accuracy, helpfulness, expertise, and availability of information.	Availability of Information	Approved KPM	80.00	75.00	75.00
6 - Customer Service - Percent of customers rating their satisfaction with the agency's customer service as "good" or "excellent": overall customer service, timeliness, accuracy, helpfulness, expertise, and availability of information.	Expertise	Approved KPM	80.00	75.00	75.00

**Agency: CHIROPRACTIC EXAMINERS, BOARD of**

Mission: The mission of the Oregon Board of Chiropractic Examiners is to serve the public, regulate the practice of chiropractic, promote quality, and ensure competent ethical health care.

<b>Legislatively Adopted KPMs</b>	<b>Customer Service Category</b>	<b>Agency Request</b>	<b>Most Current Result</b>	<b>Target 2012</b>	<b>Target 2013</b>
6 - Customer Service - Percent of customers rating their satisfaction with the agency's customer service as "good" or "excellent": overall customer service, timeliness, accuracy, helpfulness, expertise, and availability of information.	Helpfulness	Approved KPM	83.00	75.00	75.00
6 - Customer Service - Percent of customers rating their satisfaction with the agency's customer service as "good" or "excellent": overall customer service, timeliness, accuracy, helpfulness, expertise, and availability of information.	Timeliness	Approved KPM	81.00	75.00	75.00
7 - Board Best Practices - Percent of total best practices met by the Board.		Approved KPM	100.00	100.00	100.00

**LFO Recommendation:**

The LFO recommends that the existing key performance measures be retained and the proposed key performance measure not be adopted since it simply repeats an existing measure.

**Sub-Committee Action:**

The Joint Ways and Means Sub-committee on Education approved the key performance measures for the Board of Chiropractic Examiners as recommended by the LFO