

REVENUE: No revenue impact

FISCAL: No fiscal impact

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Action: Do Pass the A-Engrossed Measure  
Vote: 5 - 0 - 0  
Yeas: Burdick, George, Girod, Rosenbaum, Bonamici  
Nays: 0  
Exc.: 0  
Prepared By: Lori Brocker, Administrator  
Meeting Dates: 5/5

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**WHAT THE MEASURE DOES:** Requires vehicle repair shop to prepare cost estimate before starting work on personal vehicle. Prohibits certain actions by repair shop if cost estimate is more than \$200. Requires preauthorization from vehicle owner or owner's designee for certain work if estimate is more than \$200. Specifies minimum contents of estimate. Prohibits shop from charging for work not performed. Allows owner to waive authorization requirement after full disclosure. Requires shop to retain required documents for at least one year. Makes violation of provisions an unlawful trade practice.

**ISSUES DISCUSSED:**

- Reputability of vehicle repair shops
- Types of parts used in repairs
- Availability of waiver and waiver procedure

**EFFECT OF COMMITTEE AMENDMENT:** No amendment.

**BACKGROUND:** The Oregon Department of Justice receives a large number of consumer complaints about higher than anticipated bills for auto repairs. House Bill 2268A addresses issues raised by those complaints.