

# Senate Bill 539

Sponsored by Senator WALKER

## SUMMARY

The following summary is not prepared by the sponsors of the measure and is not a part of the body thereof subject to consideration by the Legislative Assembly. It is an editor's brief statement of the essential features of the measure **as introduced**.

Provides that Public Utility Commission has primary responsibility for resolving customer complaints relating to services that are functional equivalent of telecommunications services or that may be substituted for telecommunications services.

## A BILL FOR AN ACT

1  
2 Relating to the Public Utility Commission.

3 **Be It Enacted by the People of the State of Oregon:**

4 **SECTION 1. Section 2 of this 2007 Act is added to and made a part of ORS chapter 759.**

5 **SECTION 2. Notwithstanding any other provision of this chapter, the Public Utility**  
6 **Commission has primary responsibility for resolving customer complaints relating to ser-**  
7 **vices that are the functional equivalent of telecommunications services or that may be sub-**  
8 **stituted for telecommunications services. The authority of the commission under this section**  
9 **includes but is not limited to the authority to resolve complaints relating to the terms and**  
10 **conditions of services and billing for services.**

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**NOTE:** Matter in **boldfaced** type in an amended section is new; matter [*italic and bracketed*] is existing law to be omitted. New sections are in **boldfaced** type.