## House Bill 2621

Sponsored by COMMITTEE ON BUSINESS AND LABOR

## **SUMMARY**

The following summary is not prepared by the sponsors of the measure and is not a part of the body thereof subject to consideration by the Legislative Assembly. It is an editor's brief statement of the essential features of the measure **as introduced.** 

Allows telecommunications utilities to elect deregulation. Specifies manner of making election. Imposes price caps on basic local exchange service and intrastate switched access for electing utility during three-year transition period. Imposes restrictions and price caps on extended area service during three-year transition period. Imposes requirements for primary line basic local exchange service. Authorizes Public Utility Commission to resolve complaints of customers of electing utilities.

## A BILL FOR AN ACT

2 Relating to telecommunications service.

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Whereas the provision of telecommunications services to all customers in the State of Oregon has become a fully competitive business in which the rates, terms and conditions of services offered by some competitors are subject to little or no regulation while telecommunications utilities remain subject to extensive regulation by the state; and

Whereas maintaining some level of regulation of telecommunications utilities is appropriate to ensure the continued availability of adequate and secure telephone service to Oregon residents; and Whereas reducing regulation of telecommunications utilities and eliminating rate regulation will

encourage innovation and investment that will benefit Oregon residents and businesses through the provision of high-quality, advanced telecommunications services at competitive prices; now, there-

Be It Enacted by the People of the State of Oregon:

SECTION 1. Sections 2 to 9 of this 2007 Act are added to and made a part of ORS chapter 759.

SECTION 2. Definitions. As used in sections 2 to 9 of this 2007 Act:

- (1) "Electing telecommunications utility" means a telecommunications utility that has elected deregulation under sections 2 to 9 of this 2007 Act.
- (2) "Local exchange telecommunications service area" means the geographic area within which a telecommunications utility provides local exchange telecommunications service.
- (3) "Primary line basic local exchange service" means the first line only of retail telecommunications service to an individual customer location that is not included in a package of services, that is single party, that has voice grade or equivalent transmission parameters and tone-dialing capability and that provides local exchange telecommunications service. "Primary line basic local exchange service" does not include:
  - (a) Extended area service;
  - (b) Long distance service;
- (c) Telecommunications relay service for persons who are hard of hearing or speech impaired;

**NOTE:** Matter in **boldfaced** type in an amended section is new; matter [*italic and bracketed*] is existing law to be omitted. New sections are in **boldfaced** type.

- (d) Operator service such as call completion assistance, special billing arrangements, service and trouble assistance and billing inquiry;
  - (e) Directory assistance; or

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- (f) Emergency 9-1-1 service, including Enhanced 9-1-1 telephone service where available.
- (4) "Retail telecommunications service" means a telecommunications service provided for a fee to an end-user customer. "Retail telecommunications service" does not include a service provided by one telecommunications utility to another telecommunications carrier, unless the telecommunications carrier receiving the service is the end user of the service.
- (5) "Telecommunications carrier" means any provider of retail telecommunications services, except a call aggregator as defined in ORS 759.690.
- (6) "Transition period" means the three years immediately following the date notice of an election is filed by an electing telecommunications utility under section 3 of this 2007 Act.
- SECTION 3. Deregulation of services of telecommunications utilities. (1) A telecommunications utility may elect deregulation of the retail telecommunications services and intrastate switched access services provided by the utility. If a telecommunications utility elects deregulation under sections 2 to 9 of this 2007 Act, the retail telecommunications services and intrastate switched access services provided by the utility are subject only to the requirements of sections 2 to 9 of this 2007 Act, ORS 759.005, 759.015, 759.016, 759.020, 759.025, 759.027, 759.060, 759.075, 759.080, 759.425 (1), 759.425 (3) to (8), 759.450, 759.455, 759.500, 759.506, 759.535, 759.560, 759.565, 759.570, 759.580, 759.585, 759.590, 759.595, 759.650 to 759.675, 759.690, 759.715, 759.720, 759.730, 759.900 and 759.990, sections 2 to 8 and 16, chapter 290, Oregon Laws 1987, and sections 1 and 2, chapter 204, Oregon Laws 2005.
- (2) An election by a telecommunications utility under this section must be made by filing a written notice with the Public Utility Commission. An election becomes effective 30 days after the written notice of election is filed.
- (3) Notwithstanding any orders or rules of the commission issued before notice of an election is filed under this section, the rates, terms, conditions, charges and fees for or in connection with all retail telecommunications services and intrastate switched access service of an electing telecommunications utility are not subject to regulation by the commission.
- (4) If a telecommunications utility elected to be subject to price regulation pursuant to ORS 759.410, and thereafter elects deregulation under sections 2 to 9 of this 2007 Act, the rates of the utility are governed by sections 2 to 9 of this 2007 Act and not by ORS 759.410.
- (5) Sections 2 to 9 of this 2007 Act do not affect the ability of an electing telecommunications utility to maintain a tariff or price list with the commission describing the rates or details of the telecommunications services provided by the utility.
- (6) An election under this section does not affect the authority of the commission to regulate service quality standards and provision of access to interexchange carriers. Any requirements imposed by the commission for the regulation of service quality standards and provision of access to interexchange carriers must be technologically and competitively neutral.
- SECTION 4. Regulatory fee of electing telecommunications utilities. An electing telecommunications utility shall pay to the Public Utility Commission a reduced regulatory fee to be determined by the commission under ORS 756.310 (6). The commission shall determine the amount of the fee based on costs to the commission in supervising and regulating electing telecommunications utilities.

- SECTION 5. Price caps on primary line basic local exchange service during transition period. (1) During the transition period, the rate that an electing telecommunications utility may charge for primary line basic local exchange service is subject to the price caps described in this section. During the transition period, a telecommunications utility may adjust rates for primary line basic local exchange service as long as the rates do not exceed the maximum price imposed by the price caps established by this section.
- (2) During the first year of the three-year transition period, an electing telecommunications utility may not charge a rate for primary line basic local exchange service that is more than 10 percent above the rate that was in effect for the utility immediately before the date notice of an election was filed under section 3 of this 2007 Act.
- (3) During the second year of the three-year transition period, an electing telecommunications utility may not charge a rate for primary line basic local exchange service that is more than 10 percent above the rate that was in effect for the utility in the preceding year.
- (4) During the third year of the three-year transition period, an electing telecommunications utility may not charge a rate for primary line basic local exchange service that is more than 10 percent above the rate that was in effect for the utility in the preceding year.
- (5) An electing telecommunications utility shall provide written notice to the commission during the transition period of changes to the prices charged for primary line basic local exchange service. The notice must be given within 30 days after the effective date of the change.
- (6) Following the transition period, the commission may not regulate the rates, terms and conditions of primary line basic local exchange service provided by the electing telecommunications utility.
- (7) For purposes of calculating the price caps imposed under this section, the rate for primary line basic local exchange service does not include any charges resulting from action by a federal agency or taxes, fees or surcharges imposed or authorized by a governmental body that are separately itemized and billed by a telecommunications utility to its customers.
- SECTION 6. Price cap on intrastate switched access during transition period. During the transition period, the rate that an electing telecommunications utility may charge for intrastate switched access service may not exceed the rate that was in effect for the utility immediately before notice of the election was filed under section 3 of this 2007 Act. Following the transition period, the Public Utility Commission may not regulate the rates, terms and conditions of intrastate switched access service provided by the electing telecommunications utility.
- SECTION 7. Price cap on extended area service during transition period. (1) During the transition period, an electing telecommunications utility shall continue to provide extended area service on both a flat rate and measured service rate basis for the routes that were authorized by the Public Utility Commission immediately before notice of the election was filed under section 3 of this 2007 Act.
- (2) The commission may not require any expanded or new extended area service routes for an electing telecommunications utility after notice of the election is filed under section 3 of this 2007 Act.
- (3) An electing telecommunications utility may, without commission approval, incorporate the utility's extended area service flat rate for a local exchange telecommunications service area in effect immediately before notice of the election was filed under section 3 of

this 2007 Act into the flat rate for primary line basic local exchange service.

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- (4) Regardless of whether an electing telecommunications utility incorporates the utility's extended area service flat rate into the utility's flat rate for primary line basic local exchange service under subsection (3) of this section, the rate that an electing telecommunications utility may charge for extended area service during the transition period may not exceed the rate that was in effect for the utility immediately before notice of the election was filed under section 3 of this 2007 Act.
- (5) Following the transition period, the commission may not regulate the rates, terms and conditions of extended area service provided by an electing telecommunications utility.
- <u>SECTION 8.</u> Primary line basic local exchange service. (1) A telecommunications utility may not require that a customer purchase or subscribe to a telecommunications service other than a single access line as a condition of providing primary line basic local exchange service to the customer.
- (2) A telecommunications utility may not withdraw or otherwise discontinue the provision of primary line basic local exchange service to a local exchange telecommunications service area unless one or more other alternative telecommunications service providers are furnishing an equivalent service to the customers in the local exchange telecommunications service area at the time the service is discontinued.
- (3) Before withdrawing or otherwise discontinuing the provision of primary line basic local exchange service to a local exchange telecommunications service area a telecommunications utility must:
- (a) File a notice of the proposed discontinuance of service with the Public Utility Commission;
- (b) Publish a notice of the proposed discontinuance of service in a newspaper circulated within the local exchange telecommunications service area; and
  - (c) Provide such other reasonable notice as may be required by the commission.
- (4) Any person or telecommunications provider affected by a withdrawal or other discontinuance of service by a telecommunications utility may apply to the commission to determine whether the discontinuance of service is permitted under subsection (2) of this section. An application under this section must be made not later than 30 days after notice of the proposed discontinuance of service is published under subsection (3)(b) of this section.
- SECTION 9. Commission authority to resolve customer complaints. (1) The Public Utility Commission may investigate and resolve complaints described in subsection (2) of this section that are made by customers of an electing telecommunications utility and that relate to retail telecommunications services provided by the utility that were regulated services immediately before the date notice of the election was filed under section 3 of this 2007 Act.
- (2) The commission may investigate and resolve complaints under this section relating to the quality and availability of retail telecommunications services, whether the price and conditions of services are in conformance with filed tariffs or price lists, deposit requirements for the services and issues relating to the disconnection of the services.
- (3) The commission shall use the procedures described in ORS 756.500 to 756.610 to investigate and resolve complaints under this section.
- SECTION 10. The section captions used in this 2007 Act are provided only for the convenience of the reader and do not become part of the statutory law of this state or express any legislative intent in the enactment of this 2007 Act.

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