

REVENUE: No revenue impact

FISCAL: No fiscal impact

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Action:	Do Pass
Vote:	5 - 0 - 0
Yeas:	Deckert, George L., Monnes Anderson, Starr, Metsger
Nays:	0
Exc.:	0
Prepared By:	Janet Adkins, Administrator
Meeting Dates:	1/25, 3/19

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**WHAT THE MEASURE DOES:** Revises certain terms in statutes related to construction contractors. Replaces the term “claim” with the term “complaint” in statutes governing dispute resolution and makes other clarifying changes.

**ISSUES DISCUSSED:**

- Misunderstanding that is created with current terminology
- Appropriate terminology

**EFFECT OF COMMITTEE AMENDMENT:** No amendment.

**BACKGROUND:** The Construction Contractors Board has determined that the term “complaint” is the appropriate term for persons disputing an action or issue with the Construction Contractors Board. Some individuals have been confused by the term “claim,” thinking that they are filing an insurance claim rather than a complaint regarding a contractor. The remedy the person expects can be affected by this misunderstanding. Senate Bill 94 changes “claimant” to “complainant” and changes the formal action the person takes to a “complaint,” instead of a “claim.” The board is already using the term complaint in some of their instructions and forms to better reflect the actual situation.