

REVENUE: No revenue impact

FISCAL: No fiscal impact

Action:	Do Pass as Amended, Be Printed Engrossed, and Be Placed on the Consent Calendar
Vote:	6 - 0 - 1
Yeas:	Bonamici, Galizio, Gilliam, Girod, Riley, Holvey
Nays:	0
Exc.:	Nelson
Prepared By:	Steve Dixon, Administrator
Meeting Dates:	5/4, 5/30

WHAT THE MEASURE DOES: Revises certain terms in statutes related to construction contractors. Replaces the term “claim” with the term “complaint” in statutes governing dispute resolution and makes other clarifying changes.

ISSUES DISCUSSED:

- Confusion for consumers when the word “claim” or claimant is used instead of “complaint” or “complainant”

EFFECT OF COMMITTEE AMENDMENT: Technical amendment to language.

BACKGROUND: The Construction Contractors Board has determined that the term “complaint” is the appropriate term for persons disputing an action or issue with the Construction Contractors Board. Some individuals have been confused by the term “claim,” thinking that they are filing an insurance claim rather than a complaint regarding a contractor. The remedy the person expects can be affected by this misunderstanding. Senate Bill 94 changes “claimant” to “complainant” and changes the formal action the person takes to a “complaint,” instead of a “claim.” The board is already using the term complaint in some of their instructions and forms to better reflect the actual situation.