



March 20, 2020

TO: Oregon Legislative Joint Special Committee on Coronavirus Response

FROM: Phillip Kennedy-Wong, Strategies 360, on behalf of Dell Technologies

SUBJECT: Statement from Dell Technologies regarding critical industries to COVID-19 defense

If the Oregon Legislature chooses to provide guidance and parameters on “shelter in place” orders, we request that recognition be given to businesses that are part of the supply chain to key industries deemed essential critical infrastructure. We offer suggested language (on page 2) for prospective “shelter in place” legislation or directives. We also submit for your reference guidance issued by the U.S. Department of Homeland Security, [“Guidance on the Essential Critical Infrastructure Workforce: Ensuring Community and National Resilience in COVID-19 Response.”](#)

Dell Technologies is an essential technology provider for critical industries on the front line of defense against COVID-19. Around the world, our technology infrastructure is supporting healthcare providers, educational institutions, the pharmaceutical industry as well as cities and states working to keep COVID-19 from spreading. Dell has a fulfillment center in Portland. Material disruption to or closure of significant operations could severely impact our ability to support critical industries. We encourage Oregon and local governments to ensure that IT and IT services are included in any exemptions to government-mandated shut down requirements so that we can continue to help support the global community’s responses.

We have taken every precaution to protect our Dell team members during this time. All team members capable of working from home have been instructed to do so until further notice. Our [flexible work policy](#) established in 2009 uniquely positions our employees to get work done successfully during any situation. Approximately 65% of our team members already leverage work flexibility in their jobs. For mission-critical team members who must come into an office, factory or lab to do their jobs and support our customers, we have implemented “social distancing,” as well as other health practices to ensure their safety. That includes cleaning our facilities several times a day, increasing the number of hand sanitizer stations in our buildings, and encouraging team members to practice healthy habits. In addition, we have restricted all international and domestic travel unless deemed business- or customer-critical.

Thank you for your consideration.

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Suggested Language for “Shelter in Place” Orders:

The following is recommended language for any “shelter in place” orders:

“For purposes of this Order, individuals may leave their residence to provide any services or perform any work necessary to the operations and maintenance of “Essential Infrastructure,” including, but not limited to, public works construction, construction of housing (in particular affordable housing or housing for individuals experiencing homelessness), airport operations, water, sewer, gas, electrical, oil refining, roads and highways, public transportation, solid waste collection and removal, internet, and telecommunications systems **(including the provision of essential global, national, and local infrastructure for computing services, business infrastructure, communications, and web-based services)**, provided that they carry out those services or that work in compliance with Social Distancing Requirements as defined in this Section, to the extent possible.”

"For the purposes of this Order, “Essential Businesses” means:

Healthcare Operations and Essential Infrastructure;

Businesses that support **supply chains, sales and services to support other** essential businesses with the support or supplies necessary to operate.”

"For the purposes of this Order, “Minimum Basic Operations” include the following, provided that employees comply with Social Distancing Requirements as defined in this Section, to the extent possible, while carrying out such operations: The minimum necessary activities to maintain the **production, availability and reliability of products and services**, value of the business’s inventory, ensure security, process payroll and employee benefits, or for related functions.”